

## SMART Work Manager

OPTIMIZE YOUR  
WORKFORCE  
WITH DATA  
THAT IS  
AVAILABLE



SMART Work Manager is the most comprehensive mobile solution available for increasing productivity, streamlining workflow and enhancing customer service. With it, you can deliver work orders, daily tasks and service requests to employees working remotely — whether within the four walls, on the plant floor or out in the field.

Eliminate paperwork backlogs, stop guesswork from illegible or incomplete entries, and capture timely and consistent data by enabling your mobile workers to access and update work information at the point of performance. With SMART Work Manager, you're able to better control operating costs and gain more value from your enterprise systems by leveraging timely data to improve your planning and reporting capabilities.

### BUSINESS BENEFITS

- Lower your operating costs.
- Boost worker performance.
- Ensure accuracy and timeliness of data for compliance reporting.
- Improve planning and decision making.

### INCREASE PRODUCTIVITY

SMART Work Manager improves your efficiency by cutting excess travel times, eliminating backlogs and significantly reducing overtime. Using mobile devices, remote workers gain real-time access to current job plans, repair histories and spare parts information. This improved data flow boosts productivity throughout your organization — for remote tradesmen, supervisors, administrators and more — and lowers your operating costs.

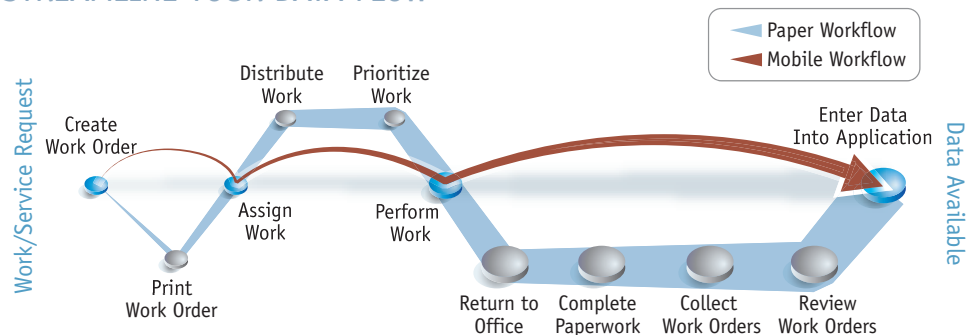
### IMPROVE WORK MANAGEMENT

Syclo's mobile technology solution enables you to capture and manage 100 percent of work performed. Workers can update customer accounts, place orders, transfer or reassign work and update your enterprise system in an instant. SMART Work Manager ensures that task data are documented properly, completely and consistently across your workforce.

### EXCEED CUSTOMER EXPECTATIONS

With the ability to provide an accurate view of work in progress and tasks performed, you will always exceed customer expectations and maintain service level agreements (SLAs).

### STREAMLINE YOUR DATA FLOW



*The SMART Mobile Suite of out-of-the-box solutions enables your organization to quickly reach a new level of efficiency — significantly affecting the bottom line and lowering the total cost of ownership.*

FEATURES AND FUNCTIONS

Deployment and Usability

- Install and deploy within days.
- Work online or offline.
- Eliminate paperwork and manual data entry.

Work Order Management

- Quickly create new work orders.
- Read work orders on simple touch-screen displays.
- View general work overview and long description with safety/hazard and lockout/tagout details.
- Transmit work assignments without interrupting workflow.

Work Performance Tracking

- View details of job plan, readings and alerts.
- Record completed steps and relevant data.
- Create follow-up work requests and transfer to supervisor for approval.

Enterprise System Utilization

- Instantly upload information into database.
- Ensure all records are current.



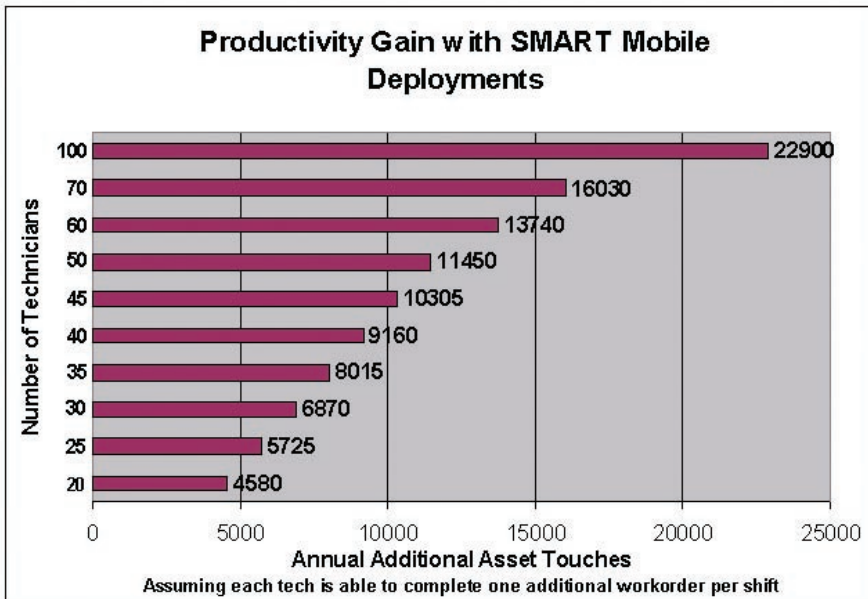
Syclo's SMART Mobile Suite is a comprehensive family of prepackaged and preintegrated applications all designed to increase productivity, improve data accuracy, automate workflow and significantly lower operating costs. Products include Work Manager, Inventory Manager, Auditor, Inspections, Rounds, Schedule and more. Companies can maximize their investment in mobile technology by deploying multiple SMART products across functions.



Syclo's flagship Agency™ platform provides the flexibility and agility that organizations need to design, develop and deploy customized solutions quickly and cost-effectively. Completely configurable and future-proof, the service-oriented architecture seamlessly integrates with existing systems and supports a variety of languages, peripherals and networks for real-time wireless or offline computing.

ABOUT SYCLO

Since 1995, Syclo has helped more than 800 organizations across industries leverage mobile technology to streamline workflow and improve productivity. Syclo's solutions make data collection and decision making faster, easier and more reliable — reducing costs and driving more value from enterprise systems. Together, Syclo's Agency™ platform and SMART Mobile Suite products help companies gain a real-time, 360-degree view of operations to support ongoing growth and profitability.



Because Syclo's SMART products maximize data flow and communication among personnel, overall productivity dramatically increases with each additional technician on staff.



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